



Terms and conditions for live casino

1. General

- 1.1. These Specific Terms and Conditions supplement the general terms and conditions for the use of the Casino services of Evolution Limited.
- 1.2. The Live Casino is provided to Tipwin Limited by the following Game Provider:

Evolution Gaming Malta Ltd (“Evolution Gaming”), a company incorporated under the laws of Malta, having its offices at 1091 Portomaso, St Julians, STJ 4013 Malta. The Live Casino games provided by Evolution Gaming are hosted and powered by Evolution Gaming under its licence granted by the LGA under licence number MGA/CL4/664/2010.

2. Placing the bet

- 2.1. In order to be able to play in the real money area, the user must buy chips from his/her account to his/her casino account. By pressing the “buy” button, the selected amount will be transferred. The user will then be informed if that the transaction has been successfully completed. The same procedure is used with transferring money from Casino account to Customer account.
- 2.2. Each user determines the level of his/her bets himself/herself, within the context of the table limit visible in the games.
- 2.3. The precondition for effective materialisation of a game is that at the time of placing a bet, a chip/game credit is available to the user.
- 2.4. If this amount is not available to the user, he/she will receive an error message with the request to correct his/her bet to the amount corresponding with the chip/play money credit.
- 2.5. Only the amount confirmed and displayed by Evolution Ltd. is valid as the bet.
- 2.6. All bets placed on the Live Casino are placed respectively on the servers of Evolution Gaming



3. Liabilities and responsibilities

- 3.1. Tipwin Limited is authorised by the Game Provider to represent, promote and market the services of the Live Casino Games.
- 3.2. Tipwin Limited receives, holds and pays funds in relation to an Account Holder for the purpose of transactions and settlements with the Live Casino Games.
- 3.3. Tipwin Limited is not liable for any dispute related to the Intellectual property rights attached to the Live Casino.
- 3.4. Tipwin Limited accepts and acknowledges liability for transactions conducted to, from and/or with the Live Casino Games exclusively for funds received, held and/or paid to and/or from a Tipwin Account in conjunction with arrangement with the Game Provider.
- 3.5. Live Casino Games can't be played for free. The Account Holder understands and acknowledges that to be able to play for money, an individual must register and become an Account Holder.
- 3.6. Tipwin Limited and the Live casino Game Provider ,employees, licensees, distributors, wholesalers, subsidiaries, agents, retailers and members of their respective immediate families are not eligible to participate in the Live Casino Games.

4. Claims and disputes

- 4.1. Any claim regarding a transaction in conjunction with a Tipwin Account shall be made to Tipwin within three months after the transaction, payment and/or settlement took place, or should have taken place; otherwise Tipwin reserves the right, at its own discretion, not to consider the claim.
- 4.2. If an Account Holder wishes to lodge a complaint, it should do so with Tipwin's Customer Support using the contact details on the "Contact" page on the Website. The parties should do their utmost to reach an amicable settlement within a reasonable time. The complainant may also lodge a complaint within the Regulator at support.mga@mga.org.mt.
- 4.3. The complaint must contain clear and unequivocal information about the Account Holder's identity, and shall give all the relevant details that gave



rise to the complaint. Tipwin will immediately look into any complaint made to it or to the Regulator.

- 4.4. Tipwin will inform the Account Holder or, where the complaint was referred to Tipwin by the Regulator, the Regulator of the results of its investigations within twenty-one (21) days from the date on which the complaint has been lodged with Tipwin.
- 4.5. Any legal claim or dispute arising under or in connection with the Contract shall be settled in accordance with the Governing Law of the Place of the Contract.
- 4.6. If a dispute should occur between Tipwin and the Account Holder, Tipwin will make accessible to the Account Holder a detailed transaction record. Such information will also be made available to a legitimate third party (e.g. a judge or court) if Tipwin deems it necessary or if it is required by a legitimate authority.